

RESPONSE TO RECOMMENDATIONS

21 July 2009

Item	Recommendations	Referred to	Response
16 to 18 year olds not in Education, Training or Employment (NEET) (NI 117)	<p>That it be recommended to the Cabinet Member for Education, Skills and University and the Lead Officer:</p> <p>I. That a policy is developed which actively encourages the City Council to consider any job or training opportunities to young people who fall into the category of 16 to 18 year olds not in Education, Training or Employment (NEET). In particular the policy should look to support the groups of young people most at risk of becoming NEET:</p> <ul style="list-style-type: none"> a. Young people with learning difficulties and disabilities b. Young people who are looked after/care leavers c. Young people who attended alternative provision pre 16 d. Young people who have been involved with the Youth Offending Service e. Teenage mothers <p>II. That as one of the main employers in Peterborough; Peterborough City Council should work to be recognised as leading the way in setting an example to other employers in employing young people who fall into the category of NEET.</p> <p>That an engagement strategy is developed to actively work with other employers across Peterborough to encourage them to employ or train young people who fall into the category of NEET. This strategy is to include publicising those employers who already help young people who fall in to this category.</p> <p>(Linked to NI 117, NI 91)</p>	Councillor Holdich / Executive Director of Children's Services	<p>Jenni Hepworth lead officer identified for this piece of work as advised by J Richards.</p> <p>Response: Apprenticeship strategy agreed in Feb 10, with action plan to implement 10 apprentice placements by March 11. Strategy takes account of needs of young people most at risk of becoming NEET.</p> <p>PCC is the lead agency for Future Jobs Fund – funding now confirmed for further 200 places for 18-25 year olds, including placements within PCC as well as with wide range of employers across the city.</p> <p>Implementation of local Vacancy Service for young people well under way, with interviews for Young People's Employment Adviser scheduled for 17/6/10.</p>
Services to Adults and Children with Disabilities	<p>That it be recommended that the following areas of work are to be scrutinised in depth and incorporated into the work programme of this committee:</p> <p>1. Carers including young carers – what services are provided and how are the council supporting them.</p>	Executive Director of Children's Services	The Executive Director of Children's Services and Scrutiny Officer scheduled the items into the 2009/2010 work programme.

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	<p>2. Development of the integrated service - to ensure that children move seamlessly through the services.</p> <p>3. Supporting the transition of children with disabilities into adulthood.</p> <p>That the Executive Director of Children's Services working with the Scrutiny Officer identifies how this work can be taken forward.</p>		

17 November 2009

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Supporting Carers in Peterborough	<p>It is recommended that the Cabinet Members for Health & Adult Social Care and Children's Services and the Executive Directors for Children's Services and Adult Social Services acknowledge the issues raised by the Young Carers and Adult Carers by:</p> <ol style="list-style-type: none"> 1. Requesting that officers investigate the feasibility of implementing the following wishes submitted by the Young Carers and report back to the Committee at a future date. <ol style="list-style-type: none"> a. Provide transport to enable Young Carers to get to activities. b. 24 hour access to someone who they can talk to when in difficult situations. c. Raise awareness of the Young Carers Group. d. More support at school. e. The opportunity to go on trips abroad. 	Cllr Scott, Cllr Lamb, Executive Director of Adult Social Care, Executive Director of Children's Services	Peterborough is one of 6 local authorities working with the INCLUDE Project in developing a more integrated approach to Young Carers. This is a Project run by the Children's Society and the Princess Royal Trust for Carers and is funded by Department of Education. This has resulted in a draft strategy and action plan which will be going shortly to the Children's Trust for Approval. We are presenting recommissioning services for Young Carers and includes three key work streams; the development of range of positive activities for Young Carers, a case worker to support individual Young Carers, and a development worker to increase awareness and develop an integrated approach to Young Carers across the city.

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	<p>2. Requesting that officers investigate the improvement of services around the issues raised by the Adult Carers and report back to the Committee at a future date.</p> <p>a. Improved ways of getting information out to carers.</p> <p>b. Improved services for carers when using the Council's 747474 switchboard number. This to include further training for switchboard operators to increase their knowledge on services available for carers.</p> <p>c. Improved appointments system with Social Workers.</p> <p>d. Access to out of hour's service for carers.</p> <p>e. Reviewing the Adult Social Care complaints procedures by considering the views of carers.</p> <p>f. Out reach support required for carers of people with dementia.</p>		<p>Denise Radley advised on 12 January 2010 that these issues would be taken forward via the Carers' Partnership Board and that the senior managers from the council's call centre will be attending the next meeting to discuss issues connected with the 747474 number. Scrutiny Officer has asked for copies of minutes of these meetings to track progress.</p> <p>Updated response from Denise Radley 10/6/10.</p> <p>The Carers Partnership Board oversees the implementation of the Peterborough Carers Strategy. The Board meets every other month. In relation to the specific issues highlighted by the Scrutiny Committee:</p> <p>a) Information is a priority area of the Carers Strategy and further improvements are anticipated for example through the work to develop hospital discharge pack for carers.</p> <p>b) Managers from the Councils Call Centre have met with the Partnership Board and have taken away feedback from carers. The new system for directing callers when lines are busy has 'adult social care' as option 1 in response to feedback. Mystery shopping has been</p>

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			<p>carried out to raise awareness and improve standards.</p> <p>c) Partnership Board co-chairs will be meeting with the social work senior manager.</p> <p>d) In place and kept under review.</p> <p>e) Carer's views to be sought when next reviewed.</p> <p>f) This matter will be explored further during 2010/11.</p>